



Meccanica Ponte Chiese
Sistema di Gestione
Aziendale

Policy Quality

MECCANICA PONTE CHIESE wants to be a point of reference for its customers for the mechanical processes required on its product.

This can be achieved through the cooperation of the whole organization of **MECCANICA PONTE CHIESE** which must constantly engage in:

- Satisfy the client's time
- Understand, review and meet all required requirements
- Guarantee the quality, reliability and safety of products through planned and safe operations
- Guide the customer in the most appropriate technical choices for the realization of its parts
- Achieve the objectives set by the customer and by his own quality system
- Improve and/or improve the increasingly innovative and reliable processing and control techniques to meet customer needs, to anticipate expectations, and to provide solutions that create value for the customer.

MECCANICA PONTE CHIESE therefore intends:

- Maintain and continuously improve a Quality Management System, in accordance with the standards provided ISO 9001:2015 e EN 9100:2018 as a tool to achieve corporate objectives;
- Systematically apply the process and risk-based approach to prevent unwanted situations and/or events;
- Focus attention on the client's needs in order to satisfy him better and faster also through the client's suggestions;
- Provide all the resources necessary to guarantee the continuity and quality of the service;
- Monitor and maintain its own reliable and safe supply chain over time;
- Guarantee the use of non-counterfeit materials;
- Improve and standardize business processes as much as possible to reduce the variability of the characteristics of the processes and services provided;
- To constantly promote the training of its personnel through competence, knowledge, interchangeability and flexibility in carrying out the assigned tasks;
- Involve and support all staff contributing to the effectiveness of the quality management system;
- Increase the visibility of all staff on their contribution to the product quality and safety system.

All the staff of **MECCANICA PONTE CHIESE** must understand this Quality Policy to share the contents and commit to implement and support.

Prevalle, 8 January 2019